



Should you encounter any problem with your Tenori-On product, please follow the troubleshooting instructions in your Owner's Manual, and see the FAQs at WWW.TENORI-ON.COM. Then, if your Tenori-On unit requires service, please follow the instructions shown below. (NOTE: The following instructions and form apply only to Tenori-On products, and only for warranty-covered repair, as provided by the YAMAHA One (1) Year Limited Warranty.)

INSTRUCTIONS:

1. Complete the service form below.
2. Pack the Tenori-On unit, its Owner's Manual and all its accessories in the original box or a suitable alternative. If you require additional information, please call YAMAHA at (714) 522-9000.
3. Put the completed service form and a copy of your original sales receipt into an envelope. Label the envelope "Return Documents Enclosed." Place this envelope in the box with the product.
4. Seal the box with packing tape and ship the complete package via United Parcel Service or FedEx, insured and freight prepaid* to:

YAMAHA CORPORATION of AMERICA
 Attn: TENORI-ON SERVICE
 6600 Orangethorpe Avenue
 Buena Park, CA 90620

Within the terms of your YAMAHA Limited Warranty, the Tenori-On will be serviced and returned to you as soon as reasonably possible.

*(You will pay all shipping and insurance costs for shipment to YAMAHA; and YAMAHA will pay all warranty-covered service costs plus shipping and insurance costs when returning a product to you.)

TENORI-ON SERVICE FORM

Your Address (i.e., the street address to which YAMAHA should ship the serviced product)

Name: _____

Street Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

Your daytime phone number: _____ (8 AM to 5 PM Pacific time)

E-mail address (optional): _____

Detailed reason for return (use additional paper if necessary): _____

Tenori-On model you are shipping to YAMAHA

Model number: _____ Serial Number: _____

Remember, the box you ship to YAMAHA must include the following:

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| 1. The Tenori-On unit. | 3. Sales receipt showing date and place of purchase. |
| 2. Owners Manual and all the accessories originally supplied with the Tenori-On. | 4. Completed service form. |